

A green jagged shape, resembling a stylized cloud or a piece of paper with torn edges, is located in the top right corner of the page. It has a white outline and a solid green fill.

Prices

effective from
1st August
2014

010814 Residential Cable V1

Calls

from home residential tariffs

The Virgin logo is written in a dark red, cursive script. It is positioned on the left side of the page, partially enclosed by a large, dark red infinity symbol that loops around it.

Virgin

The word 'media' is written in a dark red, sans-serif font. It is positioned on the right side of the page, partially enclosed by the same large, dark red infinity symbol that loops around the Virgin logo.

media

Telephone charges

Phone packages (including line rental)

Package	Price (per month)
Talk Weekends	£15.99 line rental
Talk Evenings & Weekends	£4.60 + £15.99 line rental
Talk Unlimited	£8.00 + £15.99 line rental
Talk Unlimited Extra	£15.00 + £15.99 line rental
Talk Weekends Local ³	£15.99 line rental
Talk Off Peak ¹⁺²	£15.99 line rental
Talk Evening and Weekends Local ¹	£2.50 + £15.99 line rental
Additional standard lines (per line)	£15.99 line rental
Talk Anywhere 200 ¹	£10.00 + £15.99 line rental
Talk Anywhere 400 ¹	£18.80 + £15.99 line rental
Talk Anywhere 800 ¹	£32.20 + £15.99 line rental

Your phone service must be kept for a minimum of 12 months.

¹ Not available to new customers.

² Not available with other products such as TV or Broadband.

³ Previously called 4p Plan and not available to new customers.

Package	Price (per year)
Line Rental Saver ⁴	£144.00

⁴ £144.00 upfront for a year of Home Phone line rental.

Additional phone services (must be taken with a phone package)

Service	Price (per month)
Talk International*	£2.25
Talk International £2	£2.00
Talk Mobile*	£2.25
Talk Mobile £2	£2.00
Itemised Billing	Free

* Talk international and Talk Mobile are not available to new customers.

Calling features

Service	Price (per month)
Free Voicemail*	FREE
1471 Last Calling Number ◇	FREE
141 Number Conceal	FREE
Voicemail Plus*	£2.25
Ring Back When Free**	£2.25
Caller Display****	£2.25
Quick Dial	£2.25
Call Divert***	£2.25
Call Barring	£2.25
Call Waiting*	£2.25
Reminder Call	£2.25
3-Way Calling***	£2.25
Sending a text message from your Virgin Phone	10.22p
Anonymous Caller Rejection†	£2.70
Alarm call	£9.18

* Voicemail and Call Waiting cannot be active on the same phone line.

** Dependant on area. Customers in some areas may incur a charge of 35.74p per use.

*** The caller is charged only for the call to the dialled number at normal rates. You will be charged for the diverted part of the call from when the call is answered. Each participant in a 3 way call pays the normal dialled rate for the part of the call they dialled.

† This feature is not available as part of a features bundle.

◇ Calling 1471 is free, but if you choose to return the call (that's Option 3) you will be charged 19.2p, in addition to your call charges - just listen to the announcement carefully.

**** Availability depends on area.

Feature bundles

Bundle	Services Included	Price (per month)
Any combination of two or more features†	See list above	£3.90

† Available on ex-ntl only.

Direct dialled call charges

Call charges are shown in pence per minute but you will be charged for the time you are connected to the network.

Call durations are accurate to plus or minus 1.1 seconds and rounded up to the next minute.

Charge band periods are accurate to within plus or minus one minute.

Call charges are rounded up to the next penny. A call connection charge of 17.5p per call applies unless otherwise stated.

Please note that VAT is applied at the rate prevailing when your bill is prepared, not when the call is made.

Call rates to UK local and national numbers *(geographic calls, numbers starting with 01, 02 or 03)*

	Daytime	Evening	Weekend
	<i>Monday - Friday 7am - 7pm Pence per minute</i>	<i>Monday - Friday Before 7am & after 7pm Pence per minute</i>	<i>Midnight on Friday to Midnight on Sunday Pence per minute</i>
Talk Off Peak	10.6p	6.1p (total for calls up to 60 mins) ¹	6.1p (total for calls up to 60 mins) ¹
Talk Weekends	10.6p	10.6p	Included in monthly fee ¹
Talk Evening & Weekends	10.6p	Included in monthly fee ¹	Included in monthly fee ¹
Talk Unlimited	Included in monthly fee ¹	Included in monthly fee ¹	Included in monthly fee ¹
Talk Unlimited Extra	Included in monthly fee ¹	Included in monthly fee ¹	Included in monthly fee ¹
Talk Weekends Local ^{***}	10.6p	10.6p	Included in monthly fee ¹⁺²
Talk Evening & Weekends Local [*]	10.6p	Included in monthly fee ¹⁺²	Included in monthly fee ¹⁺²

¹ Call connection fee does not apply. 10.6p per minute after 60 minutes. Redial to avoid call charges.

² Local (calls to the same or adjacent STD codes) calls are included in monthly fee, national (calls to non local and non adjacent STD) calls are not included.

* Not available to new customers.

*** Previously called 4p Plan and not available to new customers.

Chargeable calls to UK local & national numbers, made via the TextDirect service with the 18001 prefix, receive a 80% discount.

Call rates to Virgin Mobile numbers

Calls to personal numbering services beginning 070XX are not included in our Talk plans.

Virgin Mobile	Standard Call Rate (ppm)		
	Daytime	Evening	Weekend
Talk Weekends	19.35 ⁴	14.25 ⁴	Included ¹
Talk Evening & Weekends	19.35 ⁴	Included ¹⁺³	Included ¹⁺³
Talk Unlimited	Included ¹⁺²	Included ¹⁺³	Included ¹⁺³
Talk Unlimited Extra	Included ⁵⁺⁶	Included ⁵⁺⁶	Included ⁵⁺⁶
Talk Anywhere	Included ¹	Included ¹	Included ¹
Talk Off Peak ^{**}	19.35 ⁴	Included ¹	Included ¹
Talk Weekends Local ^{***}	19.35 ⁴	14.25 ⁴	Included ¹
Talk Evening & Weekends Local [*]	19.35 ⁴	Included ¹	Included ¹

¹ Call connection fee does not apply. Virgin Mobile calls are free for the first 60 minutes, standard ppm rates apply thereafter. Re-dial before 60 minutes to avoid call charges.

² Inclusive calls are for the first 60 minutes of a call, 19.35p per minute thereafter, redial to avoid call charges.

³ Inclusive calls are for the first 60 minutes of a call, 14.25p per minute thereafter, redial to avoid call charges.

⁴ Call rates for customers with Talk Mobile £2 are 10p daytime and 10p evening, and customers on the legacy Talk Mobile product the rates are 12.97p daytime and 9.54p evening.

⁵ Call connection fee does not apply. Virgin Mobile calls are free for the first 60 minutes of a call, 5p per minute thereafter. Re-dial before 60 minutes to avoid call charges.

⁶ Discounted and inclusive mobile calls are to all UK mobiles. This doesn't include other services beginning with 07, such as Personal Numbering, Mobile WiFi or Paging services etc.

Calls to 'active' Virgin Mobile numbers are free. As with your landline calls, re-dial before 60 mins to avoid call charges. To be "active", the Virgin Mobile number called must have originated a chargeable outbound event (call, SMS, data session) within the previous 90 days. Remember that if you call a Virgin Mobile number that is roaming overseas, that number will still be charged any applicable roaming tariff, even though your part of the call may be free. Please note that new activations (e.g. new connections or numbers ported into Virgin Mobile) may take up to 72 hours to be recorded by our landline billing systems. Calls made prior to the number being recorded will be charged at the standard rate.

* Not available to new customers.

** Not available with other products such as TV or Broadband.

*** Previously called 4p plan and not available to new customers.

Call rates to UK mobile phones

Talk Plans	Standard Call Rate (ppm)	
	Daytime	Evening
O ₂ , T-Mobile, Orange, Vodafone	19.35	14.25
Three	31.61	24.46

Talk Unlimited Extra ¹	Standard Call Rate (ppm)	
	Daytime	Evening
O ₂ , T-Mobile, Orange, Vodafone, Three	Included ²	Included ²

Talk Mobile (Not available to new customers)	Standard Call Rate (ppm)	
	Daytime	Evening
O ₂ , T-Mobile, Orange, Vodafone	12.97	9.54
Three	21.17	16.38

Talk Mobile £2 ¹	Standard Call Rate (ppm)	
	Daytime	Evening
O ₂ , T-Mobile, Orange, Vodafone, Three	10	10

Talk Weekends Local*	Standard Call Rate (ppm)	
	Daytime	Evening
O ₂	25.48	24.46
T-Mobile	29.56	21.39
Orange	28.54	22.42
Vodafone	26.5	15.27
Three	31.61	24.46

¹ Discounted and inclusive mobile calls are to all UK mobiles. This doesn't include other services beginning with 07, such as Personal Numbering, Mobile WiFi or Paging services etc.

² Call connection fee does not apply. Mobile calls are free for the first 60 minutes, charge of 5ppm applies thereafter. Re-dial before 60 minutes to avoid call charges.

* Previously called 4p plan and not available to new customers.

Chargeable calls to UK mobiles, made via the TextDirect service with the 18001 prefix, receive a 20% discount.

Call rates to 0845 (UKL)

Calls to these numbers are not included in our Talk plans, except for Talk Unlimited Extra.

	Connection Fee (ppc)		Standard Call Rate (ppm)	
	Daytime	Evening	Daytime	Evening
0845 (UKL)	11.24	11.24	10.22	10.22
Talk Unlimited Extra	Included ¹	Included ¹	Included ¹	Included ¹

¹ Call connection fee does not apply. 0845 calls are free for the first 60 minutes, standard ppm rates apply thereafter. Re-dial before 60 minutes to avoid call charges.

Call rates to 0870 (UKN)

	Connection Fee (ppc)			Standard Call Rate (ppm)		
	Daytime	Evening	Weekend	Daytime	Evening	Weekend
Talk Weekends	11.24	11.24	Included ¹	10.22	10.22	Included ¹
Talk Evening & Weekends	11.24	Included ¹	Included ¹	10.22	Included ¹	Included ¹
Talk Unlimited	Included ¹	Included ¹	Included ¹	Included ¹	Included ¹	Included ¹
Talk Unlimited Extra	Included ¹	Included ¹	Included ¹	Included ¹	Included ¹	Included ¹
Talk Anywhere	Included ¹	Included ¹	Included ¹	Included ¹	Included ¹	Included ¹
Talk Off Peak**	11.24	Included ¹	Included ¹	10.22	Included ¹	Included ¹
Talk Weekends local***	11.24	11.24	Included ¹	10.22	10.22	Included ¹
Talk Evening & Weekends Local*	11.24	Included ¹	Included ¹	10.22	Included ¹	Included ¹

¹ Call connection fee does not apply. 0870 calls are free for the first 60 minutes, standard ppm rates apply thereafter. Re-dial before 60 minutes to avoid call charges.

* Not available to new customers.

** Not available with other products such as TV or Broadband.

*** Previously called 4p plan and not available to new customers.

Call rates to Directory Enquiries Services

	Dial Code	Connection Fee (ppc)		Standard Call Rate (ppm)	
		Daytime	Evening	Daytime	Evening
Virgin Media	118120	70.47	70.47	60.26	60.26
Virgin Media***	118180	0	0	0	0
Virgin Media	118770	40.85	40.85	0	0
Virgin Media	118878	70.47	70.47	29.62	29.62
Virgin Media - International	118003	153.19	153.19	122.55	122.55
Virgin Media - International	118190	153.19	153.19	122.55	122.55
BT	118500	59	59	239	239
BT	118707	100	100	0	0
BT - International	118505	109	109	384	384
Oxfam	118918	60.26	60.26	14.3	14.3
The Number	118118	188	188	257	257
The Number	118811	50	50	0	0
The Number	118888	59	59	239	239
The Number - International**	118661	398	398	299	299
Yell*	118020	80.68	80.68	14.3	14.3
Yell*	118247	153	153	183	183
Yell*	118248	132	132	40	40

* Ex-Telewest customers only.

** Duration charging after 60 seconds.

*** Subject to Fair Use Policy (<http://shop.virginmedia.com/phone/compare-packages.html>).

Call rates to international destinations (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

Calls from Northern Ireland to the Irish Republic are charged at the call rates to UK local and national numbers shown on page 3. Calls to mobiles registered in the Irish Republic will be charged at the rates for Ireland quoted on page 11.

All calls to **International Special Service** numbers will be charged at **International Mobile** rates.

VM Charge Band	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) - Existing customers	Talk International Call Rate* (ppm) - New customers
AFGHANISTAN	168.51	40.85	50
AFGHANISTAN (MOBILE)	203.24	66.38	50
ALBANIA	105.19	18.38	20
ALBANIA (MOBILE)	139.91	43.91	20
ALGERIA	105.19	30.64	30
ALGERIA (MOBILE)	139.91	56.16	30
ANDORRA	59.24	9.18	20
ANDORRA (MOBILE)	92.93	34.72	20
ANGOLA	168.51	18.38	30
ANGOLA (MOBILE)	203.24	43.91	30
ANGUILLA	105.19	30.64	30
ANGUILLA (MOBILE)	139.91	56.16	30
ANTARCTICA	168.51	61.28	100
ANTIGUA & BARBUDA	122.55	18.38	30
ANTIGUA & BARBUDA (MOBILE)	157.28	43.91	30
ANTILLES	168.51	30.64	30
ANTILLES (MOBILE)	203.24	56.16	30
ARGENTINA	168.51	6.12	10
ARGENTINA (MOBILE)	203.24	30.64	10
ARMENIA	168.51	24.51	30
ARMENIA (MOBILE)	203.24	50.04	30
ARUBA	168.51	18.38	30
ARUBA (MOBILE)	203.24	43.91	30
ASCENSION ISLAND	168.51	61.28	100
AUSTRALIA	44.93	3.06	10
AUSTRALIA (MOBILE)	81.7	30.64	10
AUSTRIA	59.24	3.06	10
AUSTRIA (MOBILE)	92.93	30.64	10
AZERBAIJAN REPUBLIC	122.55	24.51	40
AZERBAIJAN REPUBLIC (MOBILE)	157.28	50.04	40
BAHAMAS	122.55	9.18	10
BAHAMAS (MOBILE)	157.28	34.72	10
BAHRAIN	168.51	30.64	10
BAHRAIN (MOBILE)	203.24	56.16	10
BANGLADESH	122.55	6.12	10
BANGLADESH (MOBILE)	157.28	10.22	10
BARBADOS	122.55	9.18	30
BARBADOS (MOBILE)	157.28	34.72	30

Call rates to international destinations (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band	<i>Standard Call Rate (ppm)</i>	<i>Talk International Call Rate* (ppm) - Existing customers</i>	<i>Talk International Call Rate* (ppm) - New customers</i>
BELARUS	122.55	30.64	50
BELARUS (MOBILE)	157.28	56.16	50
BELGIUM	51.07	3.06	10
BELGIUM (MOBILE)	87.83	30.64	10
BELIZE	168.51	30.64	50
BELIZE (MOBILE)	203.24	56.16	50
BENIN	168.51	30.64	40
BENIN (MOBILE)	203.24	56.16	40
BERMUDA	122.55	9.18	10
BERMUDA (MOBILE)	157.28	34.72	10
BHUTAN	168.51	30.64	30
BHUTAN (MOBILE)	203.24	56.16	30
BOLIVIA	168.51	30.64	30
BOLIVIA (MOBILE)	203.24	56.16	30
BOSNIA-HERZEGOVINA	122.55	18.38	30
BOSNIA-HERZEGOVINA (MOBILE)	157.28	43.91	30
BOTSWANA	168.51	18.38	30
BOTSWANA (MOBILE)	203.24	43.91	30
BRAZIL	168.51	6.12	10
BRAZIL (MOBILE)	203.24	30.64	10
BRUNEI	168.51	18.38	10
BRUNEI (MOBILE)	203.24	43.91	10
BULGARIA	105.19	9.18	30
BULGARIA (MOBILE)	139.91	34.72	30
BURKINA FASO	168.51	30.64	40
BURKINA FASO (MOBILE)	203.24	56.16	40
BURUNDI	168.51	30.64	30
BURUNDI (MOBILE)	203.24	56.16	30
CAMBODIA	168.51	61.28	20
CAMBODIA (MOBILE)	203.24	86.81	20
CAMEROON	168.51	18.38	40
CAMEROON (MOBILE)	203.24	43.91	40
CANADA	30.64	3.06	20
CAPE VERDE	168.51	40.85	50
CAPE VERDE (MOBILE)	203.24	66.38	50
CAYMAN ISLANDS	122.55	18.38	20
CAYMAN ISLANDS (MOBILE)	157.28	43.91	20
CENTRAL AFRICAN REPUBLIC	168.51	40.85	100
CENTRAL AFRICAN REPUBLIC (MOBILE)	203.24	66.38	100
CHAD	168.51	40.85	40
CHAD (MOBILE)	203.24	66.38	40

* Subject to subscription to Talk International.

Call rates to international destinations (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) - Existing customers	Talk International Call Rate* (ppm) - New customers)
CHILE	168.51	6.12	10
CHILE (MOBILE)	203.24	30.64	10
CHINA	168.51	3.06	10
CHINA (MOBILE)	203.24	30.64	10
CHRISTMAS ISLANDS	151.14	3.06	100
COCOS ISLANDS	151.14	3.06	100
COLOMBIA	168.51	18.38	10
COLOMBIA (MOBILE)	203.24	43.91	10
COMOROS ISLANDS	168.51	61.28	70
COMOROS ISLANDS (MOBILE)	203.24	86.81	70
CONGO	168.51	30.64	80
CONGO (DR)	203.24	40.85	70
CONGO (DR) (MOBILE)	231.83	66.38	70
CONGO (MOBILE)	267.57	56.16	80
COOK ISLANDS	168.51	81.7	100
COOK ISLANDS (MOBILE)	203.24	107.24	100
COSTA RICA	168.51	18.38	10
COSTA RICA (MOBILE)	203.24	43.91	10
Côte d'Ivoire	151.14	30.64	50
Côte d'Ivoire (MOBILE)	185.87	56.16	50
CROATIA	122.55	3.06	20
CROATIA (MOBILE)	157.28	30.64	20
CUBA	168.51	102.13	100
CUBA (MOBILE)	203.24	127.66	100
CYPRUS	59.24	3.06	10
CYPRUS (MOBILE)	92.93	30.64	10
CZECH REPUBLIC	59.24	3.06	10
CZECH REPUBLIC (MOBILE)	92.93	30.64	10
DENMARK	59.24	3.06	20
DENMARK (MOBILE)	92.93	30.64	20
DIEGO GARCIA	168.51	102.13	100
DIEGO GARCIA (MOBILE)	214.47	127.66	100
DJIBOUTI	168.51	40.85	80
DJIBOUTI (MOBILE)	203.24	66.38	80
DOMINICA	122.55	18.38	30
DOMINICA (MOBILE)	157.28	43.91	30
DOMINICAN REPUBLIC	122.55	18.38	10
DOMINICAN REPUBLIC (MOBILE)	157.28	43.91	10
EAST TIMOR	168.51	102.13	100
EAST TIMOR (MOBILE)	203.24	127.66	100
ECUADOR	168.51	30.64	30
ECUADOR (MOBILE)	203.24	56.16	30
EGYPT	168.51	18.38	20
EGYPT (MOBILE)	203.24	43.91	20

Call rates to international destinations (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) - Existing customers	Talk International Call Rate* (ppm) - New customers
EL SALVADOR	168.51	30.64	50
EL SALVADOR (MOBILE)	203.24	56.16	50
EQUATORIAL GUINEA	168.51	40.85	50
EQUATORIAL GUINEA (MOBILE)	203.24	66.38	50
ERITREA	168.51	40.85	50
ERITREA (MOBILE)	203.24	66.38	50
ESTONIA	122.55	6.12	30
ESTONIA (MOBILE)	157.28	30.64	30
ETHIOPIA	168.51	30.64	50
ETHIOPIA (MOBILE)	203.24	56.16	50
FALKLAND ISLANDS	168.51	61.28	100
FAROE ISLANDS	59.24	30.64	30
FAROE ISLANDS (MOBILE)	92.93	56.16	30
FIJI	168.51	40.85	40
FIJI (MOBILE)	203.24	66.38	40
FINLAND	59.24	6.12	20
FINLAND (MOBILE)	92.93	30.64	20
FRANCE	51.07	3.06	10
FRANCE (MOBILE)	87.83	30.64	10
FRENCH GUIANA	168.51	30.64	20
FRENCH GUIANA (MOBILE)	203.24	56.16	20
FRENCH POLYNESIA	168.51	40.85	50
FRENCH POLYNESIA (MOBILE)	203.24	66.38	50
GABON	168.51	30.64	80
GABON (MOBILE)	203.24	56.16	80
GAMBIA	168.51	30.64	80
GAMBIA (MOBILE)	203.24	56.16	80
GEORGIA	168.51	18.38	20
GEORGIA (MOBILE)	203.24	43.91	20
GERMANY	51.07	3.06	10
GERMANY (MOBILE)	87.83	30.64	10
GHANA	168.51	9.18	20
GHANA (MOBILE)	203.24	34.72	20
GIBRALTAR	59.24	6.12	20
GIBRALTAR (MOBILE)	92.93	30.64	20
GREECE	44.93	3.06	10
GREECE (MOBILE)	81.7	30.64	10
GREENLAND	168.51	61.28	100
GREENLAND (MOBILE)	203.24	86.81	100
GRENADA	139.91	18.38	30
GRENADA (MOBILE)	168.51	43.91	30
GUADELOUPE	168.51	18.38	30
GUADELOUPE (MOBILE)	203.24	43.91	30

* Subject to subscription to Talk International.

Call rates to international destinations (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) - Existing customers	Talk International Call Rate* (ppm) - New customers)
GUAM	168.51	30.64	10
GUAM (MOBILE)	203.24	56.16	10
GUATEMALA	168.51	30.64	20
GUATEMALA (MOBILE)	203.24	56.16	20
GUINEA	168.51	30.64	90
GUINEA (MOBILE)	203.24	56.16	90
GUINEA-BISSAU	168.51	81.7	100
GUINEA-BISSAU (MOBILE)	203.24	107.24	100
GUYANA	168.51	40.85	50
GUYANA (MOBILE)	203.24	66.38	50
HAITI	168.51	30.64	50
HAITI (MOBILE)	203.24	56.16	50
HONDURAS	168.51	30.64	40
HONDURAS (MOBILE)	203.24	56.16	40
HONG KONG	92.93	3.06	10
HONG KONG (MOBILE)	127.66	28.59	10
HUNGARY	59.24	3.06	10
HUNGARY (MOBILE)	92.93	30.64	10
ICELAND	122.55	6.12	20
ICELAND (MOBILE)	157.28	30.64	20
INDIA	105.19	6.12	10
INDIA (MOBILE)	139.91	10.22	10
INDONESIA	168.51	18.38	20
INDONESIA (MOBILE)	203.24	43.91	20
INTERNATIONAL FREEPHONE	0	0	0
INTERNATIONAL PRS	389.11	294.29	294.29
IRAN	168.51	9.18	20
IRAN (MOBILE)	203.24	34.72	20
IRAQ	168.51	18.38	20
IRAQ (MOBILE)	214.47	43.9	20
IRELAND	30.64	3.06	10
IRELAND (MOBILE)	64.34	30.64	10
ISRAEL	122.55	3.06	10
ISRAEL (MOBILE)	157.28	30.64	10
ITALY	51.07	3.06	10
ITALY (MOBILE)	87.83	30.64	10
JAMAICA	122.55	6.12	30
JAMAICA (MOBILE)	157.28	30.64	30
JAPAN	105.19	3.06	10
JAPAN (MOBILE)	139.91	30.64	10
JORDAN	168.51	18.38	10
JORDAN (MOBILE)	203.24	43.91	10
KAZAKHSTAN	122.55	30.64	20
KAZAKHSTAN (MOBILE)	157.28	56.16	20

* Subject to subscription to Talk International.

Call rates to international destinations (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) - Existing customers	Talk International Call Rate* (ppm) - New customers
KENYA	168.51	18.38	30
KENYA (MOBILE)	203.24	43.91	30
KIRIBATI	168.51	81.7	100
KIRIBATI (MOBILE)	203.24	107.24	100
KOREA (NORTH)	231.83	81.7	80
KOREA (SOUTH)	267.57	6.12	10
KOREA (SOUTH) (MOBILE)	302.3	30.64	10
KUWAIT	168.51	18.38	30
KUWAIT (MOBILE)	203.24	43.91	30
KYRGYZSTAN	122.55	30.64	30
KYRGYZSTAN (MOBILE)	157.28	56.16	30
LAOS PDR	168.51	40.85	20
LAOS PDR (MOBILE)	203.24	66.38	20
LATVIA	105.19	6.12	20
LATVIA (MOBILE)	139.91	30.64	20
LEBANON	168.51	18.38	30
LEBANON (MOBILE)	203.24	43.91	30
LESOTHO	168.51	30.64	40
LESOTHO (MOBILE)	203.24	56.16	40
LIBERIA	168.51	30.64	60
LIBERIA (MOBILE)	203.24	56.16	60
LIBYA	105.19	30.64	60
LIBYA (MOBILE)	139.91	56.16	60
LIECHTENSTEIN	59.24	9.18	30
LIECHTENSTEIN (MOBILE)	92.93	34.72	30
LITHUANIA	122.55	6.12	20
LITHUANIA (MOBILE)	157.28	30.64	20
LUXEMBOURG	59.24	3.06	10
LUXEMBOURG (MOBILE)	92.93	30.64	10
MACAO	168.51	24.51	10
MACAO (MOBILE)	203.24	50.04	10
MACEDONIA	105.19	18.38	20
MACEDONIA (MOBILE)	139.91	43.91	20
MADAGASCAR	168.51	30.64	60
MADAGASCAR (MOBILE)	203.24	56.16	60
MALAWI	168.51	18.38	30
MALAWI (MOBILE)	203.24	43.91	30
MALAYSIA	105.19	6.12	10
MALAYSIA (MOBILE)	139.91	30.64	10
MALDIVES	168.51	40.85	100
MALDIVES (MOBILE)	203.24	66.38	100
MALI	168.51	40.85	50
MALI (MOBILE)	203.24	66.38	50
MALTA	59.24	9.18	20
MALTA (MOBILE)	92.93	34.72	20

Call rates to international destinations (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) - Existing customers	Talk International Call Rate* (ppm) - New customers)
MARSHALL ISLANDS	168.51	40.85	40
MARSHALL ISLANDS (MOBILE)	214.47	66.38	40
MARTINIQUE	168.51	18.38	20
MARTINIQUE (MOBILE)	203.24	43.91	20
MAURITANIA	168.51	30.64	40
MAURITANIA (MOBILE)	203.24	56.16	40
MAURITIUS	168.51	30.64	20
MAURITIUS (MOBILE)	203.24	56.16	20
MAYOTTE	168.51	30.64	100
MAYOTTE (MOBILE)	203.24	56.16	100
MEXICO	168.51	9.18	20
MEXICO (MOBILE)	203.24	34.72	20
MICRONESIA	168.51	30.64	40
MOLDOVA	168.51	18.38	30
MOLDOVA (MOBILE)	203.24	43.91	30
MONACO	59.24	6.12	20
MONACO (MOBILE)	92.93	30.64	20
MONGOLIA	168.51	40.85	20
MONGOLIA (MOBILE)	203.24	66.38	20
MONTENEGRO	105.19	18.38	60
MONTENEGRO (MOBILE)	139.91	43.91	60
MONTserrat	122.55	30.64	30
MONTserrat (MOBILE)	157.28	56.16	30
MOROCCO	105.19	18.38	20
MOROCCO (MOBILE)	139.91	43.91	20
MOZAMBIQUE	168.51	24.51	20
MOZAMBIQUE (MOBILE)	203.24	50.04	20
MYANMAR (BURMA)	231.83	40.85	60
MYANMAR (BURMA) (MOBILE)	267.57	66.38	60
N. MARIANAS IS.	168.51	61.28	10
N. MARIANAS IS. (MOBILE)	203.24	86.81	10
NAMIBIA	168.51	18.38	20
NAMIBIA (MOBILE)	203.24	43.91	20
NAURU	168.51	102.13	100
NAURU (MOBILE)	203.24	127.66	100
NEPAL	168.51	61.28	30
NEPAL (MOBILE)	203.24	86.81	30
NETHERLANDS	44.93	3.06	10
NETHERLANDS (MOBILE)	81.7	30.64	10
NEW CALEDONIA	168.51	40.85	50
NEW CALEDONIA (MOBILE)	203.24	66.38	50
NEW ZEALAND	59.24	3.06	20
NEW ZEALAND (MOBILE)	92.93	30.64	20

Call rates to international destinations (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) - Existing customers	Talk International Call Rate* (ppm) - New customers
NICARAGUA	168.51	30.64	30
NICARAGUA (MOBILE)	203.24	56.16	30
NIGER	168.51	18.38	30
NIGER (MOBILE)	203.24	43.91	30
NIGERIA	168.51	9.18	20
NIGERIA (MOBILE)	203.24	34.72	20
NIUE ISLANDS	168.51	81.7	100
NIUE ISLANDS (MOBILE)	203.24	107.24	100
NORFOLK ISLANDS	168.51	102.13	100
NORFOLK ISLANDS (MOBILE)	203.24	127.66	100
NORWAY	59.24	3.06	20
NORWAY (MOBILE)	92.93	30.64	20
OMAN	168.51	30.64	30
OMAN (MOBILE)	203.24	56.16	30
PAKISTAN	105.19	6.12	20
PAKISTAN (MOBILE)	139.91	10.22	20
PALAU	168.51	61.28	60
PALESTINE	92.93	18.38	40
PALESTINE (MOBILE)	127.66	43.91	40
PANAMA	168.51	18.38	20
PANAMA (MOBILE)	203.24	43.91	20
PAPUA NEW GUINEA	168.51	81.7	80
PAPUA NEW GUINEA (MOBILE)	203.24	107.24	80
PARAGUAY	168.51	24.51	20
PARAGUAY (MOBILE)	203.24	50.04	20
PERU	168.51	40.85	10
PERU (MOBILE)	203.24	66.38	10
PHILIPPINES	168.51	9.18	30
PHILIPPINES (MOBILE)	203.24	34.72	30
POLAND	59.24	3.06	10
POLAND (MOBILE)	92.93	30.64	10
PORTUGAL	59.24	3.06	10
PORTUGAL (MOBILE)	92.93	30.64	10
PUERTO RICO	122.55	6.12	10
QATAR	168.51	24.51	40
QATAR (MOBILE)	203.24	50.04	40
REUNION	168.51	18.38	20
REUNION (MOBILE)	203.24	43.91	20
ROMANIA	122.55	6.12	10
ROMANIA (MOBILE)	157.28	30.64	10
RUSSIA	122.55	6.12	10
RUSSIA (MOBILE)	157.28	30.64	10
RWANDESE REPUBLIC	168.51	24.51	30
RWANDESE REPUBLIC (MOBILE)	203.24	50.04	30

* Subject to subscription to Talk International.

Call rates to international destinations (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) - Existing customers	Talk International Call Rate* (ppm) - New customers
SAMOA (US)	231.83	30.64	10
SAMOA (US) (MOBILE)	267.57	56.16	10
SAMOA (WESTERN)	302.3	40.85	50
SAMOA (WESTERN) (MOBILE)	337.02	66.38	50
SAN MARINO	59.24	3.06	100
SAN MARINO (MOBILE)	92.93	28.59	100
SAO TOME & PRINCIPE	168.51	102.13	100
SAO TOME & PRINCIPE (MOBILE)	203.24	127.66	100
SAUDI ARABIA	168.51	18.38	20
SAUDI ARABIA (MOBILE)	203.24	43.91	20
SENEGAL	168.51	30.64	40
SENEGAL (MOBILE)	203.24	56.16	40
SERBIA	105.19	18.38	30
SERBIA (MOBILE)	139.91	43.91	30
SEYCHELLES	168.51	18.38	100
SEYCHELLES (MOBILE)	203.24	43.91	100
SIERRA LEONE	168.51	24.51	80
SIERRA LEONE (MOBILE)	203.24	50.04	80
SINGAPORE	92.93	3.06	10
SINGAPORE (MOBILE)	127.66	30.64	10
SINT MAARTEN	168.51	30.64	40
SINT MAARTEN (MOBILE)	203.24	43.91	100
SLOVAKIA	75.57	3.06	20
SLOVAKIA (MOBILE)	110.3	30.64	20
SLOVENIA	105.19	3.06	20
SLOVENIA (MOBILE)	139.91	30.64	20
SOLOMON ISLANDS	168.51	102.13	100
SOLOMON ISLANDS (MOBILE)	203.24	127.66	100
SOMALIA	168.51	61.28	100
SOMALIA (MOBILE)	203.24	86.81	100
SOUTH AFRICA	105.19	3.06	20
SOUTH AFRICA (MOBILE)	139.91	30.64	20
SOUTH SUDAN	168.51	24.51	40
SOUTH SUDAN (MOBILE)	203.24	50.04	40
SPAIN	59.24	3.06	10
SPAIN (MOBILE)	92.93	30.64	10
SRI LANKA	151.14	18.38	30
SRI LANKA (MOBILE)	185.87	43.91	30
ST HELENA	168.51	102.13	100
ST KITTS & NEVIS	122.55	18.38	30
ST KITTS & NEVIS (MOBILE)	157.28	43.91	30
ST LUCIA	122.55	9.18	30
ST LUCIA (MOBILE)	157.28	34.72	30

Call rates to international destinations (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) - Existing customers	Talk International Call Rate* (ppm) - New customers)
ST PIERRE & MIQUELON	122.55	30.64	100
ST PIERRE & MIQUELON (MOBILE)	157.28	56.16	100
ST VINCENT & GRENADINES	122.55	18.38	30
ST VINCENT & GRENADINES (MOBILE)	157.28	43.91	30
SUDAN	168.51	24.51	40
SUDAN (MOBILE)	203.24	50.04	40
SURINAME	168.51	40.85	40
SURINAME (MOBILE)	203.24	66.38	40
SWAZILAND	168.51	18.38	20
SWAZILAND (MOBILE)	203.24	43.91	20
SWEDEN	59.24	3.06	10
SWEDEN (MOBILE)	92.93	30.64	10
SWITZERLAND	59.24	3.06	20
SWITZERLAND (MOBILE)	92.93	30.64	20
SYRIA	168.51	61.28	30
SYRIA (MOBILE)	203.24	86.81	30
TAIWAN	168.51	6.12	10
TAIWAN (MOBILE)	203.24	30.64	10
TAJIKISTAN	139.91	24.51	30
TAJIKISTAN (MOBILE)	168.51	50.04	30
TANZANIA	168.51	18.38	40
TANZANIA (MOBILE)	203.24	43.91	40
THAILAND	168.51	6.12	10
THAILAND (MOBILE)	203.24	30.64	10
TOGOLESE REPUBLIC	168.51	30.64	80
TOGOLESE REPUBLIC (MOBILE)	203.24	56.16	80
TOKELAU	168.51	81.7	100
TOKELAU (MOBILE)	203.24	107.24	100
TONGA	168.51	40.85	80
TONGA (MOBILE)	203.24	66.38	80
TRINIDAD & TOBAGO	122.55	6.12	10
TRINIDAD & TOBAGO (MOBILE)	157.28	30.64	10
TUNISIA	122.55	18.38	60
TUNISIA (MOBILE)	157.28	43.91	60
TURKEY	105.19	8.16	10
TURKEY (MOBILE)	139.91	33.7	10
TURKMENISTAN	139.91	24.51	20
TURKMENISTAN (MOBILE)	168.51	50.04	20
TURKS & CAICOS ISLANDS	122.55	18.38	30
TURKS & CAICOS ISLANDS (MOBILE)	157.28	43.91	30

Call rates to international destinations (if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band	Standard Call Rate (ppm)	Talk International Call Rate* (ppm) - Existing customers	Talk International Call Rate* (ppm) - New customers
TUVALU	168.51	61.28	100
TUVALU (MOBILE)	203.24	86.81	100
UGANDA	168.51	18.38	30
UGANDA (MOBILE)	203.24	43.91	30
UKRAINE	122.55	18.38	20
UKRAINE (MOBILE)	157.28	43.91	20
UNITED ARAB EMIRATES	168.51	18.38	30
UNITED ARAB EMIRATES (MOBILE)	203.24	43.91	30
URUGUAY	168.51	18.38	20
URUGUAY (MOBILE)	203.24	43.91	20
USA	30.64	3.06	10
UZBEKISTAN	122.55	18.38	20
UZBEKISTAN (MOBILE)	157.28	43.91	20
VANUATU	168.51	81.7	70
VANUATU (MOBILE)	203.24	107.24	70
VATICAN CITY STATE	59.24	3.06	10
VENEZUELA	168.51	9.18	10
VENEZUELA (MOBILE)	203.24	34.72	10
VIETNAM	168.51	61.28	10
VIETNAM (MOBILE)	203.24	86.81	10
VIRGIN ISLANDS (UK)	231.83	30.64	30
VIRGIN ISLANDS (UK) (MOBILE)	267.57	56.16	30
VIRGIN ISLANDS (US)	302.3	9.18	10
VIRGIN ISLANDS (US) (MOBILE)	337.02	34.72	10
WALLIS & FUTUNA	168.51	102.13	100
YEMEN (AR & PDR)	203.24	40.85	40
YEMEN (AR & PDR) (MOBILE)	231.83	66.38	40
ZAMBIA	168.51	3.06	20
ZAMBIA (MOBILE)	203.24	30.64	20
ZIMBABWE	168.51	9.18	30
ZIMBABWE (MOBILE)	203.24	34.72	30

* Subject to subscription to Talk International.

Call rates to international destinations

Destination	Call Connection Fee (pence)	Standard Call Rate (ppm)		Talk International Call Rate* (ppm)	
		<i>Daytime</i>	<i>Evening</i>	<i>Daytime</i>	<i>Evening</i>
Satellite Phones	208.7	365.21	365.21	365.21	365.21

* Subject to subscription to Talk International.

Calls rates to fixed-fee numbers

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		<i>Daytime</i>	<i>Evening</i>
FF0	10.22	0	0
FF1	25.53	0	0
FF10	26.55	0	0
FF11	61.28	0	0
FF12	76.59	0	0
FF13	102.13	0	0
FF14	91.91	0	0
FF15	8.17	0	0
FF16	15.32	0	0
FF17	20.43	0	0
FF18	40.85	0	0
FF19	40.85	0	0
FF2	51.07	0	0
FF20	45.95	0	0
FF21	153.19	0	0
FF24	81.7	0	0
FF25	122.55	0	0
FF26	127.66	0	0
FF27	132.76	0	0
FF28	10.22	0	0
FF29	5.1	0	0
FF3	26.55	0	0
FF30	66.38	0	0
FF31	15	0	0
FF32	86.81	0	0
FF33	33.72	0	0
FF34	102.13	0	0
FF35	153.19	0	0
FF36	50	0	0
FF37	60	0	0
FF38	70	0	0
FF39	110	0	0
FF40	130	0	0
FF41	140	0	0
FF42	40	0	0
FF43	30	0	0
FF44	80	0	0
FF6	30.64	0	0
FF8	18.89	0	0
FF9	43.91	0	0

Calls rates to fixed-fee numbers

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		<i>Daytime</i>	<i>Evening</i>
FM1	17.5	19.35	14.25
FM10	17.5	31.61	24.46
FM11	17.5	31.61	24.46
FM12	17.5	31.61	24.46
FM13	17.5	31.61	24.46
FM14	17.5	31.61	24.46
FM15	17.5	31.61	24.46
FM16	17.5	31.61	24.46
FM17	17.5	31.61	24.46
FM2	17.5	31.61	24.46
FM3	17.5	19.35	14.25
FM4	17.5	19.35	14.25
FM5	17.5	19.35	14.25
FM6	17.5	31.61	24.46
FM7	17.5	31.61	24.46
FM8	17.5	31.61	24.46
FREE	0	0	0
FW1	17.5	15.05	15.05
FW10	17.5	10.22	10.22
FW12	17.5	13.2	13.2
FW2	17.5	14.25	11.86
FW3	17.5	15.84	12.65
FW4	17.5	15.39	9.4
FW5	17.5	14.37	11.63
FW6	17.5	13.2	10.57
FW7	17.5	12.26	12.26
FW8	17.5	18.38	14.3
FW9	17.5	16.81	16.81
I1	17.5	8.16	8.16
I10	17.5	10.22	10.22
I11	17.5	10.22	10.22
I12	17.5	10.22	10.22
I13	17.5	5.1	4.08
I14	17.5	7.19	4.64
I15	17.5	7.19	4.13
I16	17.5	4.08	4.04
I17	17.5	4.08	0.98
I18	17.5	3.57	0.92
I19	17.5	3.57	0.87
I2	17.5	10.22	10.22
I20	17.5	3.57	1.02
I21	17.5	7.13	5.1
I22	17.5	3.06	1.02

Call rates to other numbers

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
I23	17.5	3.06	1.02
I24	17.5	4.08	2.04
I25	17.5	3.06	1.02
I26	17.5	4.08	2.04
I3	17.5	5.1	5.1
I30	17.5	8.16	7.13
I33	17.5	9.18	8.16
I4	17.5	4.08	4.08
I5	17.5	5.1	5.1
I8	17.5	8.16	8.16
I9	17.5	6.12	6.12
IM1	208.7	365.21	365.21
IM2	208.7	365.21	365.21
IM5	208.7	365.21	365.21
IM6	208.7	365.21	365.21
IM7	208.7	365.21	365.21
IN	11.24	3.06	3.06
INF1	17.5	15.32	15.32
MB1	17.5	30.64	20.43
MM1	15.32	5.1	5.1
MM2	25.53	5.1	5.1
MM3	51.07	4.08	1.53
MM4	15.32	4.08	1.53
MM5	20.43	4.08	1.53
MM6	25.53	4.08	4.08
MM7	25.53	5.1	2.55
MS1	17.5	13.28	7.14
N3	17.5	10.6	10.6
P0	17.5	153.19	153.19
P1	17.5	56.28	46.07
P10	17.5	51.07	51.07
P11	17.5	137.98	137.98
P12	17.5	25.53	25.53
P13	17.5	25.65	25.65
P14	17.5	35.85	35.85
P15	17.5	46.07	46.07
P16	17.5	51.17	51.17
P17	17.5	61.37	61.37
P18	17.5	71.6	71.6
P19	17.5	76.71	76.71
P2	17.5	56.28	51.17
P20	17.5	86.92	86.92
P21	17.5	92.03	92.03

Call rates to other numbers

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
P22	17.5	97.12	97.12
P23	17.5	102.24	102.24
P24	17.5	117.56	117.56
P25	17.5	127.76	127.76
P26	17.5	148.19	148.19
P27	17.5	10.33	10.33
P28	17.5	43.52	30.75
P29	17.5	33.81	19.52
P3	17.5	127.66	127.66
P30	17.5	61.37	40.96
P31	17.5	19.52	19.52
P32	17.5	23.6	23.6
P33	17.5	132.88	132.88
P34**	61.1	61.28	61.28
P35**	50.9	51.06	51.06
P36**	45.9	49.56	49.56
P37	17.5	13.29	9.26
P38	17.5	11.34	11.34
P39	17.5	12.36	12.36
P4	17.5	56.28	56.28
P40	17.5	13.37	13.37
P41	17.5	14.41	14.41
P42**	10.5	10.52	10.52
P43**	153.1	153.18	153.18
P44**	102.1	102.13	102.13
P45	17.5	35	35
P46	17.5	50	50
P47	17.5	60	60
P48	17.5	70	70
P49	17.5	100	100
P5	17.5	56.28	56.28
P50	17.5	110	110
P51	17.5	130	130
P52	17.5	140	140
P53	17.5	150	150
P54**	35	35	35
P55**	50	50	50
P56**	60	60	60
P57**	70	70	70
P58**	100	100	100
P59**	110	110	110
P6	17.5	30.75	30.75
P60**	130	130	130

Call rates to other numbers

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
P61**	140	140	140
P62**	150	150	150
P7	17.5	76.59	76.59
P8	17.5	81.81	81.81
P9	17.5	15.44	15.44
PG1	17.5	6.12	2.55
PG10	17.5	7.13	7.13
PG11	17.5	8.16	8.16
PG12	17.5	9.18	9.18
PG13	17.5	10.22	10.22
PG14	17.5	10.22	10.22
PG15	17.5	10.22	10.22
PG16	17.5	7.13	7.13
PG17	17.5	7.13	6.12
PG18	17.5	8.16	5.1
PG19	17.5	8.16	5.1
PG2	17.5	9.18	7.13
PG20	17.5	9.18	7.13
PG21	17.5	5	2.04
PG22	17.5	4.08	4.08
PG23	17.5	8.08	4.04
PG24**	5.1	5.11	5.11
PG25**	10.2	10.22	10.22
PG26	17.5	4.08	3.06
PG27	17.5	5.61	5.61
PG28	17.5	6.64	6.64
PG3	12.26	4.04	1.52
PG4	17.5	6.12	5.1
PG5	17.5	5.1	4.58
PG6	17.5	12.41	12.41
PG7	17.5	14.26	14.26
PG8	17.5	5.1	5.1
PG9	17.5	6.12	6.12
PN1	17.5	24.51	16.34
PN10	17.5	38.3	35.74
PN11	17.5	50.04	39.83
PN12	17.5	27.57	27.57
PN13	17.5	39.83	39.83
PN14	17.5	38.3	30.13
PN15	17.5	13.28	13.28
PN16	17.5	14.3	14.3
PN17	17.5	15.32	15.32
PN18	17.5	16.34	16.34

Call rates to other numbers

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
PN19	17.5	10.22	10.22
PN2	17.5	51.07	51.07
PN20	17.5	24.51	24.51
PN21	17.5	40.85	40.85
PN22	17.5	10.54	6.79
PN3	17.5	50.04	39.83
PN4	17.5	26.55	26.55
PN5	17.5	17.36	17.36
PN6	17.5	20.43	20.43
PN7	51.07	4.04	1.02
PN8	17.5	20.4	20.4
PN9	17.5	24	24
PNS0	17.5	5.04	5.04
PNS1	17.5	17.07	10.06
PNS2	17.5	32.68	22.47
PNS3	17.5	38.3	25.53
PNS4	17.5	41.92	28.93
Speaking Clock	30.64	0	0
UKL	11.24	10.22	10.22
UKN	11.24	10.22	10.22
UKR	17.5	8.08	4.04